



**Dannel P. Malloy**

GOVERNOR  
STATE OF CONNECTICUT

October 25, 2013

Ms. Audrey Zibelman  
New York State Public Service Commission  
Empire State Plaza  
Agency Building 3  
Albany, NY 12223-1350

Dear Ms. Zibelman:

On behalf of the 125,000 daily riders of the New Haven Line and all the related employers and businesses that were impacted, I am writing to request an investigation of the loss of power for the New Haven Line due to the failure of the Con Edison substation in Mt. Vernon. That failure, which occurred on September 25, 2013, caused a major service disruption for the New Haven Line as well as the entire Northeast corridor. The substation was not restored to full service until October 20, exposing the infrastructure to an unacceptable vulnerability to failure for almost an entire month.

This investigation should, at a minimum, determine the cause of the failure and identify all practices that need to be modified to prevent such a failure from recurring at this or other similar facilities on the New Haven Line. It should review the overall responsibilities for project management and project delivery that were in place for this substation project as well as develop recommendations for improving those practices. It should also investigate the practices for restoring the failed feeder cable in terms of the resources and schedule for that process. Finally, it should evaluate Con Edison's response to the incident in terms of its obligations to its customers.

The importance of this line to the customers as well as to the local and regional economy cannot be understated. It is in the long term interest of our region to have a safe and reliable New Haven Line. A thorough investigation of this incident is critical to identifying the underlying causes of the failures and in ultimately implementing actions to prevent such an incident from being repeated.

Sincerely,

A blue ink signature of Dannel P. Malloy, written in a cursive style.

Dannel P. Malloy  
Governor